



The Lucky Pup, LLC  
 360-358-5773  
 Kingston, WA  
 www.theluckypup.com  
 info@theluckypup.com  
 www.facebook.com/theluckypupcafe

# The Lucky Pup Service Agreement

## Dog Walking & Pet Services

Date:	Referred by or Heard about us from:
-------	-------------------------------------

<b>CLIENT INFORMATION</b>	
First Name:	Last Name:
Street Address:	
City/State/Zip:	
Home Phone:	Work Phone:
Cell Phone:	Receive Texts?    Yes    No
Email:	
Email 2:	
Spouse/Partner:	Spouse/Partner Phone:

<b>EMERGENCY INFORMATION</b>	
Emergency Contact:	Emergency Phone:
Relation:	Has House Access?
Others who have access:	

<b>VET INFORMATION</b>	
Vet Name:	Vet Clinic:
Vet Phone:	Vet Fax:
Release on file?    Yes    No	Vaccinations on file?    Yes    No

<b>HOME CARE INFORMATION:</b>

<b>HOME ACCESS INFORMATION</b>				
Alarm Location:		Passcode:		
Other alarm/entry instructions:				
Key Given:	Key Return?	Number of	Door Code:	Garage Code:
Yes    No	Yes    No	Copies:		

<b>SERVICE DATES &amp; FEES</b>	
Dates Needed:	Times Needed:
Length of visits:	Number of visits/day:
Best Phone while gone:	Text Messages preferred or accepted: Yes    No
Fee per Visit _____ x _____ days = \$ _____ + _____ = \$ _____ (Total amount due) Surcharges	

**PET CARE INFORMATION AND INSTRUCTIONS**

Pet Name & Breed:	Notes:
Pet Name & Breed:	Notes:
Pet Name & Breed:	Notes:
Pet Name & Breed:	Notes:

\*\*\*\* For a full list of Terms, Conditions, and Policies please refer to our website. If you need a paper copy, please let us know. \*\*\*\*

**TERMS AND CONDITIONS:**

**The parties herein agree as follows:**

1. Any additional visits made or services performed shall be paid for at the usual contract rate. In the event of early return home, Client must notify The Lucky Pup promptly to avoid being charged for unnecessary visit(s).
2. The Lucky Pup is authorized to perform care and services as outlined in this agreement. The Lucky Pup is also authorized by signature below to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense. Should specified veterinarian be unavailable, The Lucky Pup is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client agrees to reimburse The Lucky Pup for expense incurred, plus any additional fees for attending to this need or any expenses incurred for any other home/food/supplies needed.
3. The Lucky Pup must be notified if anyone else has access to your home while the pet sitting job is being performed or if pet sitting duties will be shared with The Lucky Pup in your absence. Under these circumstances, The Lucky Pup can assume no liability for any damages or losses to your home or pet.
4. The utmost of care will be given in watching both your pet(s) and your home. However, due to the extreme unpredictability of animals, The Lucky Pup cannot accept responsibility for any mishaps of any extraordinary or unusual nature (i.e., biting, furniture damage, accidental death, etc.) or any complications in administering medications to the animal. Nor can we be liable for injury, disappearance, death, or fines of pet(s) with access to the outdoors.
5. In the event of inclement weather or natural disaster, The Lucky Pup is entrusted to use best judgment in caring for your pet(s) and home. The Lucky Pup will be held harmless for consequences related to such decisions.
6. The Lucky Pup agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against The Lucky Pup except those arising from negligence or willful misconduct on the part of The Lucky Pup.
7. Client understands that agreement also serves as an invoice and takes full responsibility for PROMPT payment and fees upon completion of services contracted. A finance charge of 3% per month will be added to unpaid balances after 30 days. A handling fee of \$30 will be charged on all returned checks. A 50% deposit will be required on lengthy assignments and first-time clients. Those clients with a history of late payments may be required to pay in advance

- before services are rendered. In the event it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorney's fees and costs of collection.
8. In the event of personal emergency or illness of Pet Sitter, Client authorizes The Lucky Pup to arrange for another qualified Pet Sitter to fulfill responsibilities as set forth on this agreement. Every attempt will be made to notify Client regarding such situation.
  9. All pets are to be currently vaccinated. Should Pet Sitter be bitten or otherwise exposed to any disease or ailment received from Client's animal, it will be the Client's responsibility to pay all costs and damages incurred by the victim. Client is also responsible if Pet Sitter is injured while breaking up a fight between Client's pets.
  10. The Lucky Pup reserves the right to terminate this agreement at any time before or during its term if The Lucky Pup, in its sole discretion, determines that a danger exists to the health or safety of Pet Sitter. If concerns prohibit Pet Sitter from caring for pet, Client authorizes pet to be placed in a kennel, with all charges therefrom to be charged to client. Every attempt will be made to notify client regarding such situation.
  11. Client authorizes this signed agreement to be valid approval for future services of any purpose by this agreement permitting The Lucky Pup to accept telephone reservations for service and enter premises without additional signed agreements or written authorization.
  12. Client is responsible for providing The Lucky Pup with 2 sets of keys. In the event that The Lucky Pup is required to employ a locksmith to gain entry into Client's premises due to a malfunction of the lock or a failure of the Client to leave a key, it shall be the responsibility of the Client to reimburse for all costs incurred. The Client expressly gives The Lucky Pup the authority to employ a locksmith on Client's behalf in the event of the aforementioned occurrences.
  13. All services and associated prices are located on the The Lucky Pup's web site at [www.theluckypup.com](http://www.theluckypup.com). Prices are subject to change at The Lucky Pup's discretion.
  14. Client releases to The Lucky Pup all rights to images, likenesses, or photographs taken of their pet(s) while under the care of The Lucky Pup or those images otherwise provided to The Lucky Pup by the Client.

**I have reviewed this Service Agreement for accuracy and understand the contents of this form.**

**Client Signature:**

**The Lucky Pup Signature:**

X: \_\_\_\_\_ X: \_\_\_\_\_